

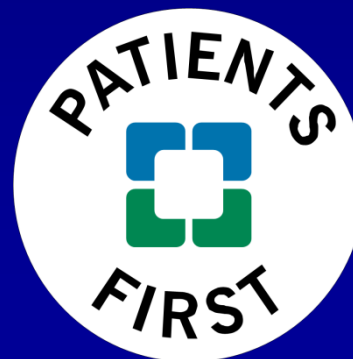


# **Care Coordination**

## **Living the Care:**

### ***A Journey***

### ***Through a Daughter's Eyes***



# Primary Care Coordination

- Registered Nurses
- Embedded in ambulatory setting
- Longitudinal approach
- Holistic and relationship centered



# Specialty Care Coordination

- Registered Nurses
- Embedded in specialty practices
- Disease state focus
- Episodic coordination



# Chronic Care Clinics

- Advanced Practice Nurses
- Registered Nurses
- Complex disease management
- Education and clinical intervention



# Nurse on Call

- Registered Nurses
- 24/7 access
- Telephonic triage
- Patient and provider connectivity



# Transitional Care Coordination Emergency Department

- Embedded in ED setting
- Assessment of high-risk patients
- Individualized plans of care
- Inter-professional collaboration



# Transitional Care Coordination Hospital Setting

- Registered Nurses
- Embedded in hospital setting
- Facilitate transitions of care
- Holistic assessment and intervention



# Social Work

- Cross-continuum support
- Psychosocial focus
- Resource connectivity
- Patient and family advocacy





# Connected Care: Homecare and Hospice

- Inter-professional clinical team
- Post-acute care
- Continuum connectivity
- Holistic and relationship centered







**Cleveland Clinic**

**Every life deserves world class care.**